



parcel overnight direct

14th March 2008

Dear Mike,

Thank you for your expert input and help over the past few years, and I wanted to comment further on what your company's expertise has delivered to our business.

Austrisk Risk Applications (Austrisk) has successfully implemented an innovative insurance and risk management solution for our customer's cargo insurance requirements and our company's carrier's legal liability risk. In the process of minimising our overall exposure to such risk they have ensured that we have enjoyed financial rewards should our losses be kept to a minimum. The protection, rewards and resultant reduction in costs have been worthwhile for our group.

Austrisk ensure all our customers' claims for loss and/or damaged are reported, assessed and settled in a timely manner with the responsible insurance company.

The relationship has been managed professionally by the Austrisk team, with your staff and directors always available to provide ongoing support for our day to day needs.

Your specialist knowledge and service in this chosen niche has added value to our business and I once again thank you Mike and the whole team at Austrisk.

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